How to refresh, reset and restore your Windows 8 PC

Refreshing your PC
If your PC isn’t performing as well as it once did, and you don’t know why, you can try to fix the problem by refreshing your PC. This will not delete any of your personal files or change any settings.

Note
- If you upgraded your PC from Windows 8 to Windows 8.1 and your PC has a Windows 8 recovery partition, refreshing your PC will restore Windows 8. You’ll need to upgrade to Windows 8.1 after the refresh has finished.

Help and Support

Help Desk

Homepage

Warning
- Apps you installed from websites and DVDs will be removed. Apps that came with your PC and apps you installed from the Windows Store will be reinstalled. Windows puts a list of removed apps on your desktop after refreshing your PC.

To refresh your PC
1. Swipe in from the right edge of the screen, tap Settings, and then tap Change PC settings.
   (If you’re using a mouse, point to the upper-right corner of the screen, move the mouse pointer down, click Settings, and then click Change PC settings.)
2. Tap or click Update and recovery, and then tap or click Recovery.
3. Under "Refresh your PC without affecting your files," tap or click Get started.
4. Follow the instructions on the screen.

© 2024 Fleetwood Computers Help Desk